

F.R.O.S.T.

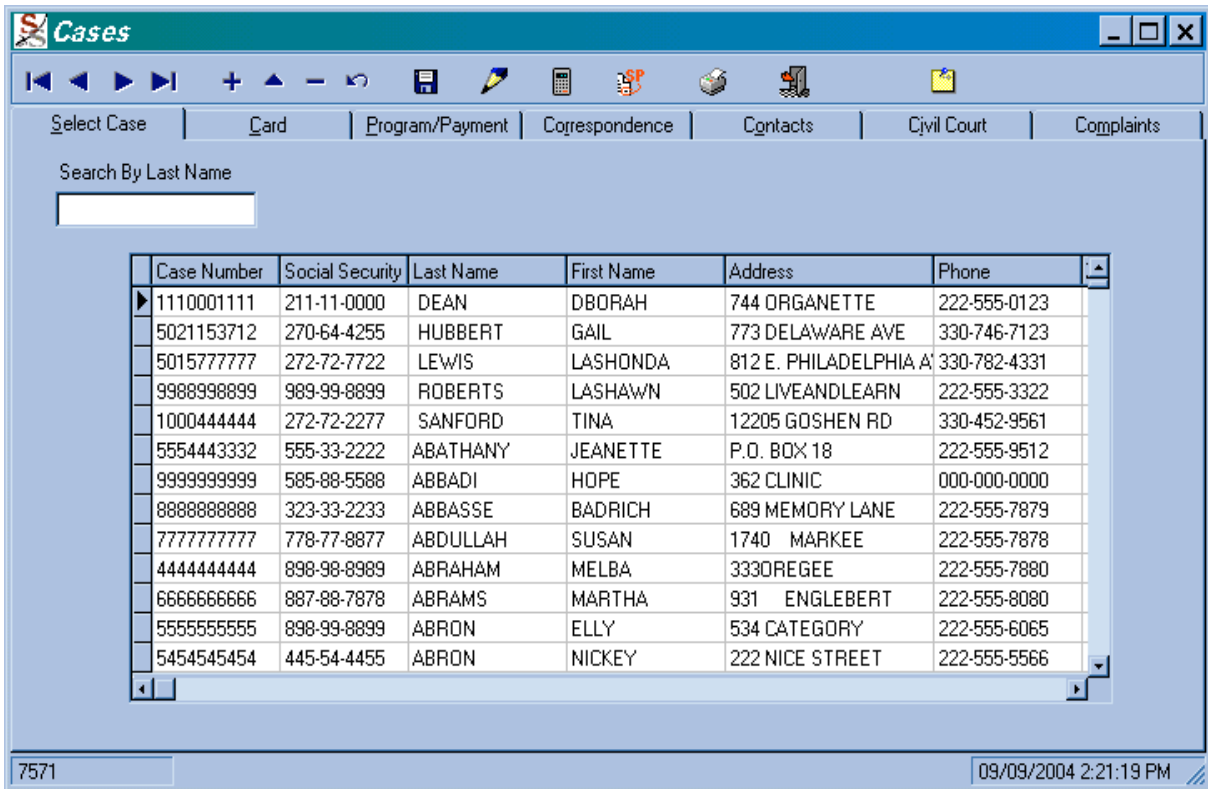
Fraud Recovery and Overpayment System Tracking

“Put the Freeze on Fraud”

Computer software designed for and in cooperation with overpayment & fraud professionals.

F.R.O.S.T. is a comprehensive multi-user integrated data management system which is easy to use, flexible and Windows 95/98/2000/NT/XP compatible.

Tracks Overpayments & Fraud, beginning and ending balances and all payment history. Tracks Repayment Agreements, IEVS Claims, notices & produces receipts of payments. Includes Multiple Reports & Report Writer, Sends & Stores multiple letters.



The screenshot shows the 'Cases' window of the F.R.O.S.T. software. The window title is 'Cases' and it has standard Windows window controls. Below the title bar is a toolbar with various icons for navigation and editing. A menu bar contains options: 'Select Case', 'Card', 'Program/Payment', 'Correspondence', 'Contacts', 'Civil Court', and 'Complaints'. Below the menu bar is a search field labeled 'Search By Last Name' with an empty text box. The main area of the window displays a table with the following columns: Case Number, Social Security, Last Name, First Name, Address, and Phone. The table contains 15 rows of data. At the bottom of the window, there is a status bar showing the number '7571' on the left and the date and time '09/09/2004 2:21:19 PM' on the right.

Case Number	Social Security	Last Name	First Name	Address	Phone
1110001111	211-11-0000	DEAN	DBORAH	744 ORGANETTE	222-555-0123
5021153712	270-64-4255	HUBBERT	GAIL	773 DELAWARE AVE	330-746-7123
5015777777	272-72-7722	LEWIS	LASHONDA	812 E. PHILADELPHIA A	330-782-4331
9988998899	989-99-8899	ROBERTS	LASHAWN	502 LIVEANDLEARN	222-555-3322
1000444444	272-72-2277	SANFORD	TINA	12205 GOSHEN RD	330-452-9561
5554443332	555-33-2222	ABATHANY	JEANETTE	P.O. BOX 18	222-555-9512
9999999999	585-88-5588	ABBADI	HOPE	362 CLINIC	000-000-0000
8888888888	323-33-2233	ABBASSE	BADRICH	689 MEMORY LANE	222-555-7879
7777777777	778-77-8877	ABDULLAH	SUSAN	1740 MARKEE	222-555-7878
4444444444	898-98-8989	ABRAHAM	MELBA	333OREGEE	222-555-7880
6666666666	887-88-7878	ABRAMS	MARTHA	931 ENGLEBERT	222-555-8080
5555555555	898-99-8899	ABRON	ELLY	534 CATEGORY	222-555-6065
5454545454	445-54-4455	ABRON	NICKEY	222 NICE STREET	222-555-5566

Cases can be sorted by case number, social security number and last name.

Cases

Select Case | Card | Program/Payment | Correspondence | Contacts | Civil Court | Complaints

1110001111 DBORAH DEAN

Referral: 04/05/2000 | Complaint: 07/04/2003 | Original Notice: 05/01/2002

Claim #	Discover Date	Program	Start Date	End Date	TM	Amt. Owed	Balance	Pay %	Repay Amt	Repay
ADCR/01/01	04/05/2000	ADCR	03/01/2000	04/30/2000	<input type="checkbox"/>	\$510.00	\$174.00	52		Month
FS/01/01	04/05/2000	FS	04/01/2000	04/30/2000	<input type="checkbox"/>	\$208.00	\$43.00	48		Month
FS/01/02	03/01/2003	FS	03/01/2003	03/31/2003	<input type="checkbox"/>	\$300.00	\$200.00			
FS/01/03	01/22/2004	FS	11/01/2003	12/31/2003	<input type="checkbox"/>	\$350.00	\$350.00			Month
						\$1,468.00	\$767.00			

Split

Payment	Payment Type	Date	Split	Notes	Caseworker
\$10.00	Check	10/22/2002		PAYMENT - WLAC50	
\$10.00	Check	11/05/2002		PAYMENT - WLAC50	
\$10.00	Check	11/19/2002		PAYMENT - WGMA50	
\$10.00	Check	12/03/2002		PAYMENT - WLAC50	
\$10.00	Check	12/17/2002		PAYMENT - WGMA50	
\$436.00					

7571 | 09/09/2004 2:29:48 PM

Maintain claims and payment information.

Cases

Select Case | Card | Program/Payment | Correspondence | Contacts | Civil Court | Complaints

1110001111 DBORAH DEAN

Date Sent	Contact	Action	Caseworker	Name of Letter	Appointment Date	Appointment Time	No Show	Pay in Full By
06/26/2003	John JDnes	Letter Sent		MC F-65.rtm	07/10/2003	2:00:00 PM	<input type="checkbox"/>	
07/04/2003	Sandy Stiless	Letter Sent		FIRSTNOTICE	07/10/2003	3:00:00 PM	<input type="checkbox"/>	
08/22/2003	Dborah Dean	Letter Sent		ORU1.RTM			<input type="checkbox"/>	
09/22/2003		Letter Sent		LETTER_279.f	08/22/2003		<input type="checkbox"/>	10/31/2003
10/07/2003		Letter Received		FIRSTNOTICE			<input type="checkbox"/>	
10/07/2003		Letter Received		FIRSTNOTICE			<input type="checkbox"/>	
10/07/2003		Letter Received		FIRSTNOTICE			<input type="checkbox"/>	
10/07/2003		Letter Sent		FIRSTNOTICE			<input type="checkbox"/>	
10/07/2003		Letter Sent		FIRSTNOTICE			<input type="checkbox"/>	
10/07/2003		Letter Sent		FIRSTNOTICE			<input type="checkbox"/>	
10/08/2003		Letter Received		FIRSTNOTICE			<input type="checkbox"/>	

19 | 09/09/2004 2:32:41 PM

Create and log each correspondence action. Group mailings can be completed in minutes. Letters are stored in the system so there is no need to file each letter sent.

The screenshot shows the 'Cases' application window with a menu bar containing 'Select Case', 'Card', 'Program/Payment', 'Correspondence', 'Contacts', 'Civil Court', and 'Complaints'. The case number '1110001111' and name 'DBORAH DEAN' are displayed. Below is a table with the following data:

Date	Claim	Program	Sub/UnSub	Status	Allegation	Source	Case Worker
03/01/2003	FS/01/01	FS	Sub	BVBR	Failed to report job.	employer	PROBLEMS
01/22/2004	FS/01/03	FS	Sub	Initial	Failed to report info	employer	
03/05/2004	FS/01/01	FS		BVBR	Failed to report job		
04/03/2004	FS/01/01	FS	Sub	Complete	Failed to report job		

The status bar at the bottom shows '4' on the left and '09/09/2004 2:33:41 PM' on the right.

Complaints can be monitored and the status tracked for timely responses.

The screenshot shows the 'Fraud Cases' application window with a menu bar containing 'Select Case', 'Fraud Data', 'Outcomes', 'Fraud Details', and 'Investigation'. The case number '1110001111' and name 'DBORAH DEAN' are displayed. Below are several input fields:

- Case Number: 1110001111
- Case Type: Household Composition
- Original App. Date: 09/02/1996
- Original App. County: Fulton
- Theft From: 03/01/2000
- Theft To: 06/30/2000
- Case Worker: (empty)
- Investigation Pending: (empty)

The Allegation field contains the text: **Failed to report Husband in household. Husband employed at Johns-Manville, Toledo, Ohio.**

The status bar at the bottom shows '1' on the left and '09/09/2004 2:36:02 PM' on the right.

Fraud details can be maintained and clearly defined for further investigation.

9988998899 LASHAWN ROBERTS

Application / Contact Date	Caseworker	Start Time	End Time	Action	Tampering
02/28/1998				Application completed this date	
03/01/1998				EDP investigation regarding en	
03/28/1998				Employment located and wage	Tampering: Failed to report inc
04/01/1998				Appointment letter to client.	
04/15/1998				Interview with client regarding f	

5 09/09/2004 2:38:54 PM

Fraud investigation actions can be detailed. Produce a complete prosecution report in seconds.

R Print Preview						
93 % 1 Close						
	PRIOR PAY.	OVER PAID	BEG. BALANCE	BALANCE		
FS						
DEAN, DBORAH	1110001111	FS/01/02	01/01/2004	\$50.00	RC	
	\$50.00	\$300.00	\$250.00	\$50.00		\$200.00
ROBERTS, LASHAWN	9988998899	FS/01/02	01/01/2004	\$50.00	RC	
		\$250.00	\$250.00	\$50.00		\$200.00
SANFORD, TINA	1000444444	FS/01/04	01/01/2004	\$100.00	Ch	
		\$183.00	\$183.00	\$100.00		\$83.00
ABBASSE, BADRICH	8888888888	FS/03/01	01/01/2004	\$10.00	MO	
		\$258.00	\$258.00	\$10.00		\$248.00
ABRAHAM, MELBA	4444444444	FS/01/01	01/01/2004	\$5.00	RC	
		\$685.00	\$685.00	\$5.00		\$680.00
ABRAMS, MARTHA	6666666666	FS/02/01	01/01/2004	\$25.00	RC	
		\$650.00	\$650.00	\$25.00		\$625.00
ABRON, NICKEY	5454545454	FS/01/09	01/01/2004	\$260.00	Ca	
		\$260.00	\$260.00	\$260.00		\$0.00
FS	\$50.00	\$2,586.00	\$2,536.00	\$500.00		\$2,036.00
REPORT TOTALS:	\$50.00	\$2,586.00	\$2,536.00	\$500.00		\$2,036.00
	RC	\$ 130.00				
	GR	\$ 0.00				
	REDUCTION TOTALS:	\$130.00				
	Check	\$ 100.00				
	Cash	\$ 260.00				
	MO	\$ 10.00				

Track recoupments, cash, state and federal offsets.

Print Preview

93 % 1 Close

FOOD STAMP FRAUD CONTROL REPORT

FROM: 01/01/2004 TO: 12/31/2004

Prepared By: APRIL MAY **County:** FULTON

Telephone No: 419-555-0100 419-555-0000 **Report Period:** 01/01/2004 - 12/31/2004

Fraud Investigations By Agency Personnel	PA	NPA
1. Number of Investigations Pending from Previous Period		
a. Pre-certifications:	0	0
b. Post-certifications:	0	0
2. Number of Assistance Groups Referred for Investigation		
a. Pre-certifications:	0	1
b. Post-certifications:	1	3
3. Number of Investigations Completed with Evidence to Support Fraud		
a. Pre-certifications:	0	1
b. Post-certifications:	1	0
4. Dollar Amount of Benefits in Question		
a. Pre-certifications:	\$1,985	\$2,600
b. Post-certifications:	\$650	\$650
5. Number of Investigations Completed with No Evidence to support Fraud		

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Produce Food Stamp summary reports very quickly and easily.

Print Preview

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COMPLAINT LOG

FROM: 01/01/2003 TO: 12/31/2004
FS

CASE #	CLAIM #	NAME / ALLEGATION / SOURCE	DATE	Referral	Discovery/Un	Sub/Un.	Ref. To Pro.	Notice	Case Worker
1110001111	FS/01/01	DEAN, DBORAH Failed to report job. employer	03/01/2003	*	*	Sub.	09/15/2000	* 03/02/2002	WCS P00
1212121212	FS/01/02	ATADU, MICKEY Failed to report unemployment benefits. Caseworker	05/05/2003	11/20/2001	05/17/2002	Sub.	*	05/17/2002	WSAC00
5015777777	FS/01/03	LEWIS, LASHONDA failed to report job employer	06/15/2003	10/17/1996	* 07/16/2003	Sub.	12/03/1997	*	
1110001111	FS/01/03	DEAN, DBORAH Failed to report info employer	01/22/2004	*	*	Sub.	*	* 03/01/2004	
5001122334	FS/01/01	BLOCK, SQUIRE Incorrectly reported children in household. Relative	01/22/2004	*	*	Sub.	*	*	
1110001111	FS/01/01	DEAN, DBORAH Failed to report job employer	03/05/2004	*	*	Sub.	09/15/2000	* 03/02/2002	
1110001111	FS/01/01	DEAN, DBORAH Failed to report job employer	04/03/2004	*	*	Sub.	09/15/2000	* 03/02/2002	
5454545454	FS/01/09	ABRON, NICKEY	06/01/2004	06/02/2003	*	Sub.	*	*	
5015777777	FS/01/04	LEWIS, LASHONDA Failed to timely report job. self reported	07/07/2004	*	*	Sub.	*	*	
5554443332	FS/01/04	ABATHANY, JEANETTE Failed to report employment. Employer	07/07/2004	*	*	Sub.	07/07/2004	*	
9989988899	FS/01/02	ROBERTS, LASHAWN Failed to report employment. Employer	07/07/2004	*	*	Sub.	*	*	
5004448888	FS/01/01	CADMES, DEBORA Failed to report income. Anonymous Complaint	07/26/2004	*	*	Sub.	07/12/2004	* 08/17/2004	
5022233366	FS/01/01	CAESAR, NICOLE Failed to report husband's income in household. Relative	07/27/2004	*	*	Sub.	*	*	
Total Complaints:									13

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The complaint log assists in meeting federal requirements.

Print Preview

72 % 1 Close

POST-CERT REPORT
FROM: 01/01/1996 TO: 06/30/2000
FS

PROGRAM										
CASE NUMBER	CLAIM #	NAME	Post-Cert	Evidence	Referrals	Indictment	Waivers	Sentenced	Cancelled	Overpayment
FS										
1000444444	FS/01/04	SANFORD, TINA	06/03/1998							\$183.00
1110001111	FS/01/01	DEAN, DBORAH	07/01/2000	05/15/2000		10/10/2000		12/03/2000		\$208.00
5007777177	FS/01/05	ADAMS JR., ROLAND	07/01/2002	08/03/2002		10/01/2002		11/01/2002		\$600.00
5015777777	FS/01/03	LEWIS, LASHONDA	03/15/1997	12/03/1997		07/01/1998		10/15/1998		\$620.00
9989988999	FS/01/01	ROBERTS, LASHAWN	03/01/1998	01/01/1999						\$375.00
PROGRAM TOTALS:			5	5	4	0	3	0	3	\$1,986.00
REPORT TOTALS:			5	5	4	0	3	0	3	\$1,986.00

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Easily breaks down fraud information for reporting purposes.